



1. DEFINITION

The “**Owner**” is Homewood & Rose

The “**Hirer**” refers to the person, firm or corporation hiring equipment from the Owner.

The “**Equipment**” means all the equipment and accessories supplied to the Hirer.

“**Terms**” means these Terms and Conditions of Hire.

2. HIRE RATES

These are based on a 1 day period. Extended hire periods can be arranged in the original booking of the Hirer and will depend on the availability of Equipment.

Homewood & Rose will provide a quote for an extended hire period on the request of the Hirer.

3. DEPOSIT, PAYMENTS AND OTHER FEES

A non-refundable deposit of 50% of the total hire/service cost is required to be paid to Homewood & Rose to confirm the Hirer’s booking. Once the deposit is paid this will be deducted from the total bill payable. The outstanding balance will be payable 4 weeks prior to the wedding / event. If the required delivery date is within 4 weeks of placing your order, full payment will be required at the time of booking.

All Custom Built or Special Purchase Equipment requires full payment at the point of booking to commence manufacture or buying process.

Prices quoted are for delivery on ground floor level. Extra charges may be payable for delivery to and removal from higher or lower level.

4. CANCELLATION

Booking deposits paid are non-refundable to cancellation, change-of-mind or change of date. No refund applies to deposit amount. If you cancel a minimum of 4 weeks before the delivery date no further charges will incur however your deposit will not be returned to you. If you cancel less than 4 weeks before the delivery date your deposit will not be returned and a 20% of the total bill fee will incur.

5. QUOTATION

All quotes provided expire within 14 calendar days. Homewood & Rose reserves the right to adjust the prices in any quotation once the expiry period has been reached. Equipment is hired on a 'first come, first served' basis and a quotation does not guarantee the availability of any/all items.

No dates or items can be reserved prior to the receipt of the booking deposit.

All measurements provided by Homewood & Rose will be an approximate value.

6. LIABILITY AND INDEMNITY

NOTE: All props are used and therefore reasonable signs of wear and tear will show as they are continual hire items.

The Hirer assumes all responsibility for the Equipment from the time of delivery until collection by Homewood & Rose and is liable for all Equipment damaged or lost during this period. Insurance is not covered by Homewood & Rose once the equipment has left the warehouse location.

If the hirer fails to return any goods hired at the end of the agreed hire period or within 7 days from the notification of the missing goods the hirer shall pay to the company the current market replacement cost of the items which have not been returned. If missing items need to be collected this will be further charged at the quoted rate.

Market prices of items can be provided before or after hiring items on request.

The Hirer shall maintain at its expense liability, property and casualty insurance coverage in amount necessary to fully protect Homewood & Rose Equipment against all claims, loss or damage of whatever nature or type.

The company is only hiring out the goods and at no point will they be sold.

Furniture must be used for its sole intended purpose only. The company does not accept liability for any damage or injury to goods or persons caused by misuse of the hired furniture.

Homewood and Rose's furniture is for internal use only. If it is the intention of the hirer to use the hired goods in areas where they are likely to be effected by weather, then they must get prior written acceptance from the Company.

Furniture must be kept away from sources of ignition or excessive heat. Homewood and Rose's furniture is not fire resistant.

7. DELIVERY, SET-UP AND PICKUP

Delivery instructions must be given to the company at least 14 days prior to the day of delivery. The item costs do not include the delivery charge.

There must be a site contact available at all times during the delivery and collection days to sign for both the delivery and collection. The Hirer must provide Homewood & Rose with the name/s of this person/s and contact details. Drop off access must be arranged by the Hirers prior to driver arriving. Help may be required to lift

furniture on arrival. Neither the delivery person or the stylist are capable of lifting on their own where furniture is involved.

Any actions that Homewood and Rose is required to carry out which are not Homewood and Rose's responsibility during delivery or pack down (such as but not limited to clearing the floor space, tables or floristry) will also be charged pro rata at the rate of £30/h.

All hire items must be packed up and stored in an accessible place ready for collection, if any items are not packed away and ready for pick up at the designated time and cause delay to our staff. Which then requires our staff to pack up items will incur a fine of £30/ph

When Equipment is received, it is the responsibility of the Hirer to check the itemised receipt to confirm all Equipment has been delivered. If item/s are missing from the order and are shown on the receipt, it is the responsibility of the Hirer to inform The Homewood & Rose immediately.

Self collection may be available with small items only - this must be confirmed and agreed on booking.

The company will make every endeavour to carry out delivery and collection of the hired items at a time requested by the hirer but will not under any circumstance be liable for any delay in delivery/collection, or failure to delivery/collect, nor for any expense caused to the hirer by such a delay.

8. Homewood & Rose

Management has the absolute right to refuse a booking and/or refund and payment made at their discretion.

By accepting confirmation of your order you are accepting our Terms and Conditions. These are the terms to which you will be contracted. No alteration or substitution to the terms and conditions will be valid unless agreed in writing by both parties beforehand.